

Zyrlo, LLC.

LyriQ / Hark Software Update Procedure

Download the Software Package

Open the following link in the browser:

<https://drive.google.com/drive/folders/1sBdu0uC-9LkavyU1s4WvGVkdhWCYpOz?usp=sharing>

For main Software upgrade:

Select Software. Then select the version.

For additional language pack:

Select Languages. Then select appropriate language.

Download and save `_ZyrloUpdate` folder into a local drive. `_ZyrloUpdate` is a folder. However, depending on the type and version of the browser it may be downloaded as a folder or as a zip file. If it is downloaded as a zip file, unzip it. Language packs have to be unzipped with WinZip or 7Zip, (default Windows Zip utility can not handle large files properly)

Copy `_ZyrloUpdate` folder to the root of the USB drive.

Update the Software on LyriQ/Hark

Before updating make sure that LyriQ/Hark battery is sufficiently charged. It is recommended to have charger plugged in in order to make sure LyriQ/Hark will not run out of battery during update process. Make sure that the volume is high enough to hear audio feedback.

- Power LyriQ/Hark up
- Insert prepared USB drive.
- In a few seconds you should hear a “*rattle*” sound”
- Depending on the size of the update it may take few seconds or few minutes. After update is finished you will hear “*Fanfare*” sound.
- After “*Fanfare*” sound LyriQ/Hark will reboot itself. Do NOT remove the USB drive until camera light turns off (which should happen after 10-20 seconds after Fanfare sound).
- Once light is off, it is safe to remove the USB drive. It should be removed within 30 seconds until LyriQ/Hark reboots and camera lights turn on again.

If you hear “*minor trombone*” sound that indicates an error.