

# Product Overview

Date: 4/16/2019

Product Line: DaVinci Pro & Merlin elite Pro

Subject: New Split Screen Option

## Description:

The new Split Screen option addresses the customer's need to simultaneously view a live CCTV image alongside their computer or HDMI image. This will allow the customer to perform tasks more effectively by providing the following split screen viewing options:

- **Vertical Split (CCTV image on the right and Computer image on the left)**
- **Vertical Split (CCTV image on the left and Computer image on the right)**
- **Horizontal Split (CCTV image on the bottom and Computer image on the top)**
- **Horizontal Split (CCTV image on the top and Computer image on the bottom)**

To minimize the learning curve, we have designed this option in the same style as line markers and windows. A simple selection in the menu allows one to select or de-select one or all the options. To activate your desired split screen setting, simply roll the speed wheel on the right side of the console. To adjust the computer image window size, simply press and hold the right-side speed wheel in while toggling the brightness key up or down on the console.

It's that simple!



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# Questions & Answers

**Question #1:** Does this option cost more and if so, how much?

**Answer #1:** Yes, this unit costs more. We had to invest in a higher end circuit board inside the monitor which increased our manufacturing costs. As a courtesy to our dealers however, we are only passing through this cost. Dealer cost is \$168 more wholesale than the standard DaVinci Pro & Merlin elite Pro no split screen pricing.

**Question #2:** What happens to the current DaVinci Pro & Merlin elite Pro? Do these units replace them?

**Answer #2:** Nothing happens with the current products. These are separate units with new part numbers.

**Question #3:** What is the part number?

**Answer #3:** For the North American market and for countries using the U.S. style plug, the part numbers are DAVP1E24A-SPLIT for DaVinci Pro split screen and MRP1E24A-SPLIT for Merlin elite Pro split screen.

(Note, the part numbers are the same as the regular products. However, if you need the Split Screen versions, you must add "SPLIT" to the part numbers).

**Question #4:** When will Enhanced Vision ship these new units?

**Answer #4:** Now

**Question #5:** The announcement mentions computer image window size adjustment. Can the position of that window size be moved around the screen?

**Answer #5:** No. The computer image always stays anchored to the edge of monitor screen, and one can only adjust the CCTV or Computer/HDMI viewable image.

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**Question #6:** What about full screen CCTV image and full screen computer/HDMI image. How will that work?

**Answer #6:** As you roll the right-side speed wheel, you will toggle through the various split screen options you selected in the menu and to a full screen CCTV image. However, when you wish to view a full screen computer/HDMI image, you must press the FIND key then Pause/Play to toggle to this feature (same action required to toggle with the current products).

**Question #7:** You keep mentioning computer/HDMI image. Why the HDMI reference?

**Answer #7:** HDMI is the way you connect a computer for example to the DaVinci Pro or Merlin elite Pro. You can also connect an external camera that has an HDMI port on the end of the cable to these products. Our Acrobat Short or Long Arm has an HDMI port so if one had the desire of having TWO cameras displayable on the screen, that is also possible.

**For additional questions, please contact your Regional Manager.**

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